



In recent years, the business environment in which P&C Automotive operates, has shown the needs for companies which are able to proof a real will to renovate its production processes, where quality cannot be separated from respect of the environment and safety of its own staff. .

P&C Automotive then decided to develop and implement a Corporate policy, thus identifying all processes and corresponding interactions between the different plants belonging to the Group.

By a clear definition of tasks, knowledge and responsibility and regarding the expectations of all due stakeholders, P&C Automotive aims at ensuring:

- **Ensure customer satisfaction through compliance with applicable requirements, including Customer Specific Requirements (CSR), and the continuous improvement of processes and management system performance.**
- full observance of laws and regulations.
- staff involvement and growth at any level, to allow people to better express their potential.
- achievement of a process management system complying with ISO 9001, ISO 14001 e IATF 16949 standards and aligned with ISO 45001 requirements.
- **Achievement of a process management system complying with TISAX requirements to ensure the protection of information, data security, and the confidentiality, integrity, and availability of sensitive information.**
- performance measurement and continuous improvement of the effectiveness and efficiency of its own processes, paying particular attention to cost optimization.
- **Reduce significant environmental impacts through the control and optimization of energy consumption, and the reduction of waste and production scrap.**
- **Provide safe and healthy working conditions, ensuring the prevention of injuries and the continuous improvement of occupational health and safety performance.**
- **Promote environmental responsibility at all organizational levels by implementing employee awareness and training programs.**

The implementation of the Quality Policy is ensured by:

- **Regular review and analysis of the business environment and stakeholder expectations.**
- **Definition of measurable performance objectives for each company process.**
- **Risk assessment and implementation of appropriate actions to address risks and opportunities.**
- **Effective communication and deployment of objectives at all organizational levels.**
- **Continuous monitoring of product and service quality through a structured system of performance indicators.**
- **Monitoring of system performance through planned and systematic internal audits.**
- **Active involvement of employees in the management and continuous improvement of company processes.**
- **Implementation and maintenance of an integrated and cross-functional management system across P&C and all Group plants.**
- **Continuous training of personnel aimed at developing competencies and ensuring awareness of quality requirements.**

The Management undertakes to make available all necessary resources for the implementation of its policy and the achievement of set goals.

Missaglia (LC), 30/04/2026



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